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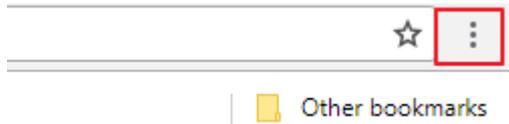
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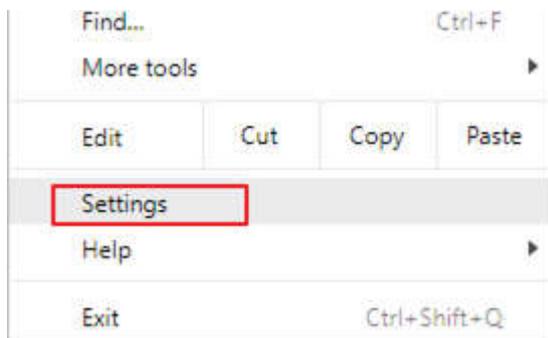
1. How to allow ePayment Top Up page to pop-up in Google Chrome?

Please make sure pop-up blocker of the browser allow the webpage to pop-up. You need to setting your browser to allow the website to pop up new windows. You may refer to following steps to allow the pop up.

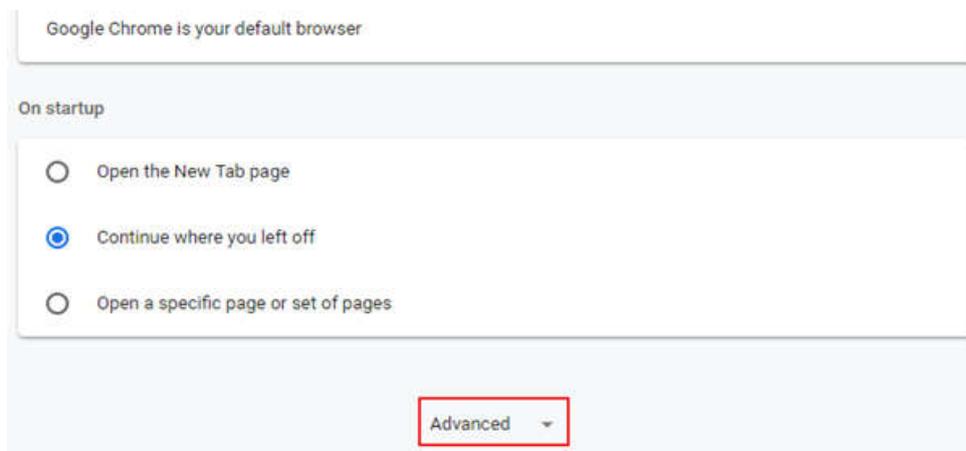
- a) On your Chrome browser, click the three dot icon on the top right corner



- b) Click on Settings



- c) Scroll down to the bottom and click on Advance



- d) Look for Content settings inside Privacy and security, click on Content Settings



Privacy and security

Google Chrome may use web services to improve your browsing experience. You may optionally disable these services. [Learn more](#)

Use a web service to help resolve navigation errors



Use a prediction service to help complete searches and URLs typed in the address bar



Automatically send some system information and page content to Google to help detect dangerous apps and sites



Use a prediction service to load pages more quickly



Protect you and your device from dangerous sites



Use a web service to help resolve spelling errors

Smarter spell-checking by sending what you type in the browser to Google



Automatically send usage statistics and crash reports to Google



Send a "Do Not Track" request with your browsing traffic



Allow sites to check if you have payment methods saved



Manage certificates

Manage HTTPS/SSL certificates and settings



Content settings

Control what information websites can use and what content they can show you



Clear browsing data

Clear history, cookies, cache, and more



e) Click Pop-ups and redirects



Images

Show all



Pop-ups and redirects

Blocked



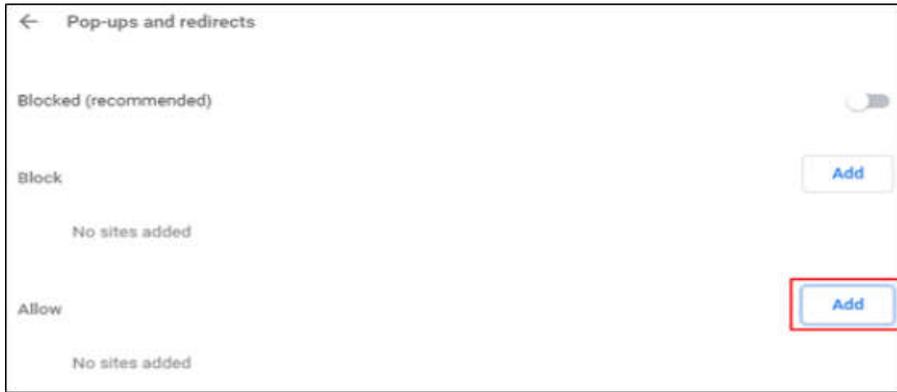
Ads

Blocked on sites that tend to show intrusive ads

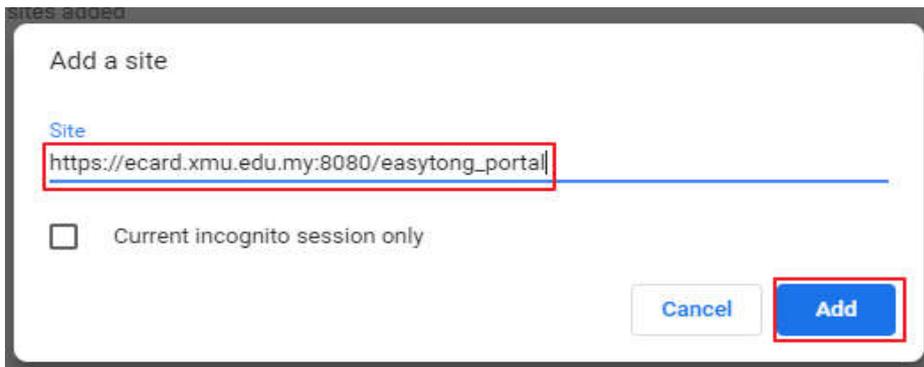


Background sync

f) Click Add



g) Inside the Site box, Key in [https://ecard.xmu.edu.my:8080/easytong_portal] and click Add



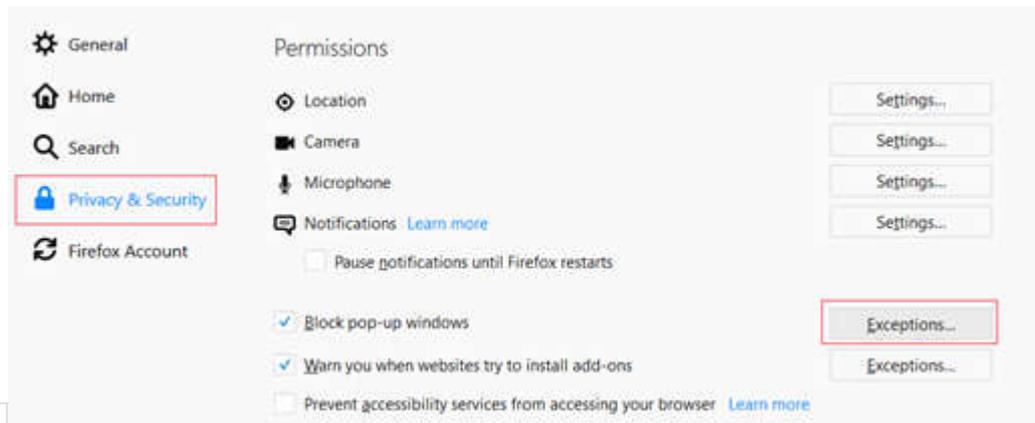
h) Close the browser



2. How to allow ePayment Top Up page to pop-up in Mozilla Firefox?

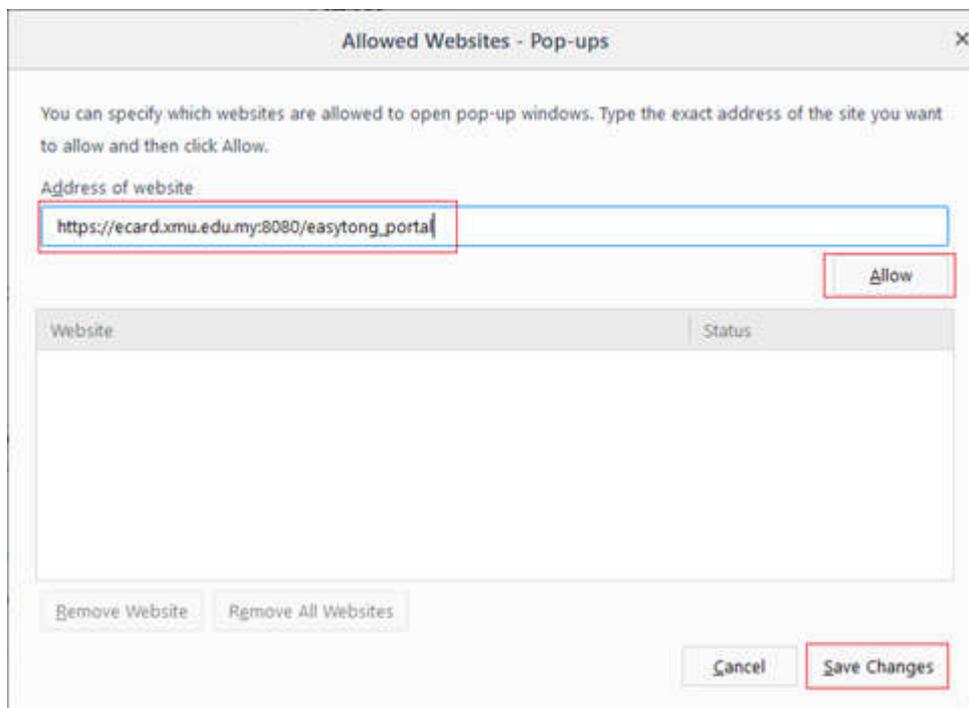
Please make sure pop-up blocker of the browser allow the webpage to pop-up. You need to setting your browser to allow the website to pop up new windows. You may refer to following steps to allow the pop up.

- Click the menu button  and choose **Options**.
- Select the **Privacy & Security**.
- Click on



Exceptions...

- Inside the Address of website box, key in [`https://ecard.xmu.edu.my:8080/easytong_portal`]
- Click **Allow** and after that click Save Changes



- Close the browser