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1. How to allow ePayment Top Up page to pop-up in Google Chrome?

Please make sure pop-up blocker of the browser allow the webpage to pop-up. You need to setting your browser to allow the website to pop up new windows. You may refer to following steps to allow the pop up.

a) On your Chrome browser, click the three dot icon on the top right corner

		☆	:
	.	Other bookn	narks
b)	Click on Settings		

5)	Find	octangs		Ctrl+F
	More tool	s		•
	Edit	Cut	Сору	Paste
	Settings			
	Help	6.5		•
	Exit		Ctrl+S	hift+Q

c) Scroll down to the bottom and click on Advance

Goo	gle Chrome is your default browser
On start	up
0	Open the New Tab page
۲	Continue where you left off
0	Open a specific page or set of pages
	Advanced
	Advanced 👻

d) Look for Content settings inside Privacy and security, click on Content

Settings



Google Chrome may use web services to improve your browsing experience. You may optionally disab	ole these
services. Learn more	
Jse a web service to help resolve navigation errors	
Jse a prediction service to help complete searches and URLs typed in the address bar	
Automatically send some system information and page content to Google to help detect dangerous apps and sites	0
Jse a prediction service to load pages more quickly	
Protect you and your device from dangerous sites	
Jse a web service to help resolve spelling errors	1
Smarter spell-checking by sending what you type in the browser to Google	
Automatically send usage statistics and crash reports to Google	
Send a "Do Not Track" request with your browsing traffic	
Allow sites to check if you have payment methods saved	
Manage certificates	12
Manage HTTPS/SSL certificates and settings	Ľ
Content settings	
Control what information websites can use and what content they can show you	
Dear browsing data	

e) Click Pop-ups and redirects

	Images Show all	,	٢
Ø	Pop-ups and redirects Blocked	,	•
	Ads Blocked on sites that tend to show intrusive ad	s	•

Background sync

f) Click Add



← Pop-ups and redirects	
Blocked (recommended)	00
Block	Add
No sites added	
Allow	Add
No sites added	

g) Inside the Site box, Key in [https://ecard.xmu.edu.my:8080/easytong_portal] and click Add

Add a site	
Site https://ecard.xmu.edu.my:8080/easytong_port	tal
Current incognito session only	
	Cancel Add

h) Close the browser



2. How to allow ePayment Top Up page to pop-up in Mozilla Firefox?

Please make sure pop-up blocker of the browser allow the webpage to pop-up. You need to setting your browser to allow the website to pop up new windows. You may refer to following steps to allow the pop up.

- a) Click the menu button \equiv and choose Options.
- b) Select the Privacy & Security.
- c) Click on

	🔅 General	Permissions	
	Home	O Location	Settings
	Q Search	Camera	Settings
	A Privacy & Security	Microphone	Settings
	C Firefox Account	Notifications Learn more Pause gotifications until Firefox restarts	Settings
		Block pop-up windows	Exceptions
		✓ Warn you when websites try to install add-ons	Exceptions
Exceptions		Prevent accessibility services from accessing your browser Learn more	

d) Inside the Address of website box, key in [https://ecard.xmu.edu.my:8080/easytong_portal]

e) Click Allow and after that click Save Changes

https://ecard.xmu.edu.my:8080/easytong_porta	Allens
Website Status	Allan
Website Status	Allow

f) Close the browser